



**QJMOTOR**

ON-ROAD MOTORCYCLE / SCOOTER  
LIMITED WARRANTY POLICY

# DEALER CONTACT INFORMATION

If you have any questions regarding your new SSR Motorsports On-Road Motorcycle / Scooter, your dealer will be glad to assist you. Please record your dealer's contact information here:

Dealer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Ph#: \_\_\_\_\_

Contact Person: \_\_\_\_\_

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## Introduction

Thank you for your purchase of a SSR motorcycle or scooter. SSR makes some of the finest vehicles in the world, and we back our products with a warranty that we intend to be clear and fair, and supports you and your SSR product.

Every SSR motorcycle or scooter undergoes numerous and detailed inspections during the manufacturing process. SSR Motorsports, requires its dealers to examine vehicles such as yours several times before your first ride: At the time of vehicle assembly from its shipping container; at the time the vehicle is serviced for its first test ride; and after the dealer's test ride. These inspections are described on your copy of the Certificate of Vehicle Pre-delivery that the dealer provided to you when he sold you your vehicle. The reason for all of these inspections is to make sure that your vehicle is as perfect as possible at the time of your purchase.

Though your SSR vehicle was manufactured using state-of-the-art manufacturing processes, backed by decades of experience in motorcycle design and development, it is still possible that a problem might occur. We do our very best to make sure that this cannot happen, but sometimes it does.

If a problem should occur with your vehicle after you buy it, SSR Motorsports supports your vehicle with a Limited Warranty Policy that ensures that any defects in factory workmanship or materials reported within the warranty period of the vehicle will be repaired as promptly as possible, at no cost to you for parts or labor.

This SSR Limited Warranty Policy Booklet describes what conditions are covered by the vehicle warranty, and which conditions are not.

If you have read this booklet and still have a question, ask your dealer's Service Manager, or Owner. If they cannot answer your question, please contact SSR Motorsports, using the information contained in the SSR Limited Warranty Policy.

Welcome to the SSR family. We hope that you enjoy every minute you spend with your new SSR motorcycle.

# **SSR ON-ROAD MOTORCYCLE / SCOOTER LIMITED WARRANTY 2023 and Later Models**

## **WHAT IS COVERED**

SSR Motorsports provides a limited warranty for each SSR Motorsports on-road (street-legal) motorcycle and scooter that it distributes to, and that is purchased from, an authorized SSR Motorsports motorcycle / scooter dealer. With regard to those vehicles, SSR Motorsports warrants that each vehicle is free from defects in materials and factory workmanship, subject to the following exclusions, obligations and limitations. This warranty policy applies to all 2023 and later model SSR Motorsports on-road motorcycles and scooters.

If an eligible defect is found, the needed repairs will be performed at no charge to you for parts or labor. Warranty repairs may be made at any authorized SSR Motorsports motorcycle / scooter dealer in the United States of America. Any needed parts replacement will be made using new or re-manufactured genuine SSR parts. If parts for the warranty repair must be ordered, you will not be required to leave your vehicle in the dealer during the order period unless it is already disassembled in order to diagnose the problem.

Your selling SSR dealer is responsible for the correct assembly and pre-delivery servicing of your on-road motorcycle or scooter, and will provide you with a signed and completed copy of the Certificate of Vehicle Pre-Delivery. This document describes the operations that the dealer has performed in the preparation of your vehicle for sale.

## **SSR MOTORSPORTS VEHICLE LIMITED WARRANTY PERIODS**

**All warranty periods begin on the date that the vehicle is first delivered to you, or placed into dealer service, such as in the case of a dealer demonstrator.**

### **ON-ROAD MOTORCYCLE WARRANTY PERIOD (2023 and later Models)**

**12 Months or 12,000 Miles whichever comes first  
Battery (12 Volt) 30 Day Limited Warranty**

### **SCOOTER WARRANTY PERIOD (2023 and later Models)**

**12 Months or 12,000 Miles whichever comes first  
Battery (12 Volt) 30 Day Limited Warranty**

### **ELECTRIC MOTORCYCLE / SCOOTER WARRANTY PERIOD (2023 and later Models)**

**12 Months or 12,000 Miles whichever comes first  
Battery (Lithium) 12 Months or 12,000 Miles whichever comes first**

## **DEMONSTRATORS**

If you purchased a SSR On-Road motorcycle or scooter that was used as a dealer or SSR Motorsports demonstration motorcycle, it will have a different warranty period than that of a new motorcycle. The selling dealer will inform you of the applicable warranty period for your vehicle.

## **OWNERSHIP CHANGE**

This warranty is assigned to the vehicle. It begins when the vehicle is first sold (or put into use as a demonstrator) and ends when the warranty period expires. As such, when the vehicle is sold to a subsequent owner, any remaining warranty continues. However, the vehicle's ownership records at SSR Motorsports must be updated.

## **WHAT IS NOT COVERED**

Routine service or periodic maintenance such as tune-ups, oil changes and service checks are your responsibility to pay for and have done, and are not covered by this warranty.

Repairs to your vehicle for failures that occurred after the expiration date of the warranty period.

Damage to the vehicle that is not our fault, such as damage caused by accidents or carelessness.

Damage caused by misuse, abuse, or unreasonable or improper vehicle operation, such as intentional burning or spinning of the rear tire, shifting gears improperly, overloading of the vehicle, operating the vehicle with the front wheel aloft, or overheating the vehicle's engine by operating the vehicle in incorrect gears for vehicle speeds.

Damage caused by negligence, such as operation of the vehicle with insufficient, incorrect, or excessive oil, fuel, coolant, or brake fluid. Damage caused by alterations or modifications not approved by SSR Motorsports, such as use of non-SSR Genuine Parts or Accessories.

Damage caused by modifications that would change the original vehicle specifications including, without limitation, modifications of any emission-related parts such as carburetor(s), fuel injection system components, the engine control module, air suction system components, the catalytic converter (if equipped), evaporative emission control system components (such as the carbon canister, fuel tank, fuel hoses, and vapor hoses), etc.

Damage to the vehicle from competition, such as racing.

Damage to the vehicle that is caused by insufficient or improperly performed maintenance or repairs, such as not performing maintenance at the intervals required in the Owner's Manual, or the use of chemical cleaners that damage the finish of the vehicle.

Damage to the vehicle caused by improper storage, such as weathered or faded finishes, rusting, or corrosion of metal components.

Wearing or deterioration of components subject to normal wear during normal vehicle operation, such as tires, brake pads or linings, drive chains and sprockets, clutch plates, body components, spark plugs, any rubber components, with the exception of oil seals, and fuel, oil and air filters.

#### **APPLICATION EXCLUSIONS**

On-road motorcycles / scooters that are used for racing, commercial, rental or law enforcement purposes are excluded from any warranty coverage, and are sold "AS IS".

#### **LIMITATIONS**

This warranty does not cover incidental or consequential damage, such as damage to personal gear or property, rental of a replacement vehicle, transportation of your vehicle to an authorized dealer for repair, expenses incurred from the loss of use of the vehicle, or your inconvenience.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

#### **YOUR RESPONSIBILITIES**

You must operate and maintain your on-road motorcycle in a normal manner, following the recommendations described in the vehicle's Owners Manual. Depending upon your application or climate, some vehicles may require more frequent or additional maintenance than that described in the Owner's Manual. While an Authorized SSR Motorcycle / Scooter Dealer is trained and equipped to perform servicing of your vehicle, periodic maintenance may be performed by anyone qualified to do so.

SSR reserves the right to deny warranty coverage if the vehicle has not been properly maintained. Be sure to document periodic maintenance to your vehicle. When requesting warranty repair consideration, you may be requested to provide evidence that proper maintenance has been performed.

#### **OBTAINING WARRANTY REPAIRS**

If your on-road motorcycle / scooter requires a warranty repair, it is your responsibility to take your vehicle to an Authorized SSR Motorcycle / Scooter Dealer for repair. Your dealer will perform the necessary repairs or adjustments within a reasonable amount of time, and will provide you with a copy of the repair order for your records.

Any parts replaced under coverage of this limited warranty become the property of SSR Motorsports.

### **SPECIAL ASSISTANCE**

Should you have a question or problem concerning the limited warranty or the servicing of your on-road motorcycle or scooter, please follow these procedures, in the following sequence, for the fastest possible response:

1. Bring your problem to the attention of the dealership's Service Manager, and allow the manager the opportunity to resolve your concern.
2. If you still have a concern, fully explain the situation to the General Manager or Owner of the dealership. Ask for their cooperation and assistance in resolving your concerns. These individuals are in the very best position to assist you, as they are vitally concerned with your satisfaction and future business.
3. If you request us to do so, SSR Motorsports will assist you by contacting the authorized SSR dealer regarding any inquiry related to service or warranty concerns. We will speak to the Owner, General Manager, Service Manager or Technician to learn all of the relevant facts, before making any decisions. This process will be performed as quickly as possible however, a certain amount of time must be allowed for us to thoroughly investigate the facts of the situation.

When contacting SSR Motorsports, we urge you to write rather than call, so that you can provide us with a detailed description of your concern. You may also call the SSR Motorsports Customer Service Department. The address and phone numbers are:

SSR Motorsports  
Motorcycle / Scooter  
Customer Relations  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

We will require some information to investigate your problem: The model, frame number (VIN), mileage, event dates, dealer name and the dealer personnel consulted, your problem or question, and any modifications or accessories your vehicle has that might be related to the problem.



Your State may require that you notify SSR Motorsports of a problem in writing prior to seeking assistance through legislated remedies, such as under Repair/Replace laws. If so, please use the above address.

SSR MOTORSPORTS MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS MAY NOT APPLY.

THIS WARRANTY GIVES YOU SOME SPECIFIC RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE.

SSR MOTORSPORTS DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION, OR LIABILITY IN CONNECTION WITH THESE PRODUCTS.

# SSR Motorsports Motorcycle / Scooter Federal Emission Control System Warranty

## This Warranty Applies To All SSR Street-Legal Emission Controlled Motorcycles and Scooters

SSR Motorsports warrants to the first and each subsequent purchaser of each SSR motorcycle or scooter sold in the United States that was manufactured on or after January 1, 2023, and that included as standard equipment a headlight, taillight, and stoplight, that it was designed, built and equipped so as to conform at the time of initial sale with all U.S. emission standards applicable at the time of manufacture, and that it is free from defects in material and workmanship which cause it not to meet these standards within the time and mileage limits listed below.

### WARRANTY COVERAGE TIME AND MILEAGE LIMITS

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II	170cc - 279cc	5 years or 18,000km (11,185mi) whichever comes first
Class III	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

### WHAT IS NOT COVERED BY THIS WARRANTY

This warranty does not cover the following:

Failures, other than those resulting from defects in materials and workmanship, which arise solely as a result of owner abuse and/or lack of maintenance such as:

- a. misuse
- b. accident
- c. failure to perform required maintenance services
- d. improperly performed maintenance
- e. use of replacement parts or accessories which do not conform to SSR specifications which adversely affect emission performance and/or durability
- f. racing
- g. renting
- h. tampering with the speedometer so that actual mileage cannot be readily determined

Also not covered are:

- a. replacement parts used in regular maintenance services (such as spark plugs, fuel lines, filters, lubricants, tappet shims)
- b. loss of time, inconvenience, or loss of use of the motorcycle/scooter or other consequential damages

Maintenance, Replacement, Or Repair Of The Emission Controlled Device And Systems May Be Performed By Any Motorcycle Repair Establishment Or Individual, Using Any Motorcycle Part Which Has Been Certified Under The Provisions Of The Clean Air Act, Section 207 {a) 2.

While maintenance service can be performed by any qualified service outlet, warranty service must be performed by an authorized SSR dealer during normal business hours. Receipts should be retained in the event questions arise concerning maintenance service.

SSR motorcycles and scooters which comply with U.S. emission regulations were designed, built, and tested using Genuine SSR Parts. Therefore, it is recommended that only Genuine SSR Parts be used for maintenance, replacement or repair.

The warranty obligations are not dependent upon the use of SSR Genuine Parts; however, if other than Genuine SSR Parts are used for maintenance, replacement or repair of components affecting emission control, the owner should assure himself that such parts are warranted by their manufacturer to be equivalent to Genuine SSR Parts in performance and durability.

#### **WARRANTY LIMITATIONS**

Any emission control systems warranty implied by law, including any warranty of merchantability or fitness for a particular purpose, is limited to the express emission control systems warranty terms stated in this warranty.

Some States Do Not Allow The Exclusion Or Limitation Of Incidental Or Consequential Damages, So The Preceding Limitations Or Exclusions May Not Apply To You.

Some States Do Not Allow Limitations On How Long An Implied Warranty Lasts, So The Above Limitations May Not Apply

This Limited Warranty Gives You Specific Legal Rights And You May Also Have Other Rights Which Vary From State To State.

If you have any questions regarding this warranty, please use the following contact information:

SSR Motorsports  
Motorcycle / Scooter  
Customer Relations  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

# SSR Motorsports California Emission Control System Warranty

**This Warranty Applies ONLY to SSR street-legal  
emission-controlled motorcycles and scooters certified for sale  
and registered in California.**

## **WARRANTY COVERAGE**

SSR Motorsports warrants to the first and each subsequent purchaser of any 2023 and later model year SSR motorcycle or scooter certified for sale and registered in California, which includes as standard equipment a headlight, tail light, and stoplight, and which has an engine displacement of 50cc or more, that the motorcycle / scooter is:

- (1) Designed, built and equipped to conform with applicable regulations of the U.S. Environmental Protection Agency and the California Air Resources Board; and
- (2) Free from defects in material and workmanship which would cause it not to conform with applicable regulations within the applicable warranty period described below.

During the applicable warranty period, any authorized SSR motorcycle / scooter dealer will, at no cost to you, make the necessary diagnosis, repair, or replacement necessary to correct defects in the components listed under Covered Parts.

## **WARRANTY PERIODS**

The warranty begins on the date the motorcycle is first delivered at retail or is first put into use as a demonstrator, whichever comes first, and continues for the applicable warranty period shown below.

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II	170cc - 279cc	5 years or 18,000km (11,185mi) whichever comes first
Class III	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

## **COVERED PARTS**

Listed below are parts which are covered by the California Emission Control System Warranty. Some of the parts listed below may require

scheduled replacement and are warranted up to the replacement interval.

Carburetor(s) and internal parts  
Fuel Injection system and internal parts  
Cold start enrichment system  
Intake pipe(s)  
Air suction system components  
Spark advance mechanism, ignition coil and control module  
Spark plugs and ignition wires  
Crankcase ventilation system components  
Evaporative emission control carbon canister and associated controls  
Fuel Tank and filler cap  
Emission-related sensors, switches, valves, hoses, clamps, fittings, tubes, sealing gaskets or devices, mounting hardware, and electronic controls used in the above systems.

#### **WHAT IS NOT COVERED**

SSR's obligations under the California Emission Control System Warranty do not apply to any of the following:

Conditions resulting from tampering, misuse, improper adjustments (unless they were made by an authorized SSR motorcycle dealer during a warranty repair), alteration, accident, failure to use the recommended fuel and oil, or not performing required maintenance services.

The replacement of maintenance parts after these parts have been replaced at their first required maintenance point.

Consequential damages such as loss of time, inconvenience, loss of use of the motorcycle, etc.

Any motorcycle on which the odometer reading has been changed so that the actual mileage cannot be readily determined.

Any non-SSR part or malfunctions of SSR parts due to the use of non-SSR parts.

#### **MAINTENANCE AND REPAIRS**

You are responsible for the proper use and maintenance of your motorcycle. You should keep all receipts and/or maintenance records covering the performance of regular maintenance in the event that questions arise. These receipts and/or maintenance records should be transferred to each subsequent owner. SSR reserves the right to deny warranty coverage if the motorcycle has not been properly maintained.

Warranty claims will not be denied, however, solely because of the lack of required maintenance or failure to keep maintenance records.

MAINTENANCE, REPLACEMENT OR REPAIR OF EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY REPAIR ESTABLISHMENT OR INDIVIDUAL USING ANY PART. HOWEVER, WARRANTY REPAIRS (WHICH ARE PROVIDED AT NO COST TO YOU) MUST BE PERFORMED BY AN AUTHORIZED SSR MOTORCYCLE/SCOOTER DEALER (EXCEPT IN AN EMERGENCY SITUATION). THE USE OF PARTS THAT ARE NOT EQUIVALENT IN PERFORMANCE AND DURABILITY TO SSR PARTS MAY IMPAIR THE EFFECTIVENESS OF THE EMISSION CONTROL SYSTEM AND HAVE A BEARING ON THE OUTCOME OF A WARRANTY CLAIM IF THESE PARTS CAUSE FAILURE TO WARRANTED PARTS.

If other than SSR parts are used for maintenance replacement or for the repair of components affecting emission control, you should assure yourself that such parts are warranted by their manufacturer to be equivalent to SSR parts in performance and durability. In an emergency situation (when a SSR motorcycle dealer is not reasonably available, a SSR part is not available for 30 days, or a repair is not completed in 30 days) you may have repairs performed by any repair establishment or individual using any equivalent part. For emergency repairs, SSR will reimburse you for the diagnosis, labor, and parts used (parts not to exceed the SSR retail price, and labor not to exceed the geographically appropriate hourly rate or SSR's recommended time allowance).

#### **HOW TO MAKE A CLAIM**

To make a claim under the California Emission Control System Warranty, bring your SSR motorcycle to any Authorized SSR Motorcycle Dealer. If an emergency repair was performed, bring the replaced parts and a copy of the paid receipt to any authorized SSR dealer for reimbursement consideration.

This warranty is in addition to the applicable SSR Motorcycle Limited Warranty. If you have any questions regarding this warranty, use the following contact information:

SSR Motorsports  
Motorcycle / Scooter  
Customer Relations  
13220 Molette St.  
Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

# California Emission Control System Warranty Statement Your Warranty Rights and Obligations

**THIS PAGE SUMMARIZES THE COVERAGE PROVIDED BY  
SSR'S CALIFORNIA EMISSION CONTROL SYSTEM WARRANTY  
AS DISPLAYED ABOVE. THIS SUMMARY IS REQUIRED BY THE  
CALIFORNIA AIR RESOURCES BOARD**

The California Air Resources Board and Value Group Enterprises (DBA "SSR") are pleased to explain the emission control system warranty on your 2023 or later model year motorcycle. In California, new motorcycles must be designed, built and equipped to meet the State's stringent anti-smog standards. SSR must warrant the emission control system on your motorcycle for the periods of time listed below, provided that there has been no abuse, neglect, or improper maintenance of your motorcycle.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. When a warrantable condition exists, SSR will repair your motorcycle at no cost to you, including diagnosis, parts and labor.

## **SSR'S WARRANTY COVERAGE**

For the applicable warranty period shown below, if an emission related part on your motorcycle is defective, the part will be repaired or replaced by SSR. This is your emission control system DEFECTS WARRANTY:

### **WARRANTY PERIODS**

Class I	50cc - 169cc	5 years or 12,000km (7,456mi) whichever comes first
Class II	170cc - 279cc	5 years or 18,000km (11,185mi) whichever comes first
Class III	280cc or larger	5 years or 30,000km (18,641mi) whichever comes first

### **OWNER'S WARRANTY RESPONSIBILITIES:**

As the motorcycle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. SSR

recommends that you retain all receipts covering maintenance on your motorcycle. SSR cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your motorcycle to an Authorized SSR Motorcycle Dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the motorcycle owner, you should also be aware that SSR may deny you warranty coverage if your motorcycle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact SSR's Customer Service Department at 1-562-926-2888, or the California Air Resources Board at 9528 Telstar Avenue, El Monte, Ca 91731.



# MAINTENANCE RECORD

Your SSR On-Road Motorcycle or Scooter requires periodic maintenance to ensure, its reliable operation and performance. Please refer to your Owners Manual for the exact maintenance operations required and the intervals at which they are to be performed.

For your convenience, a record of your vehicle's service may be recorded below:

.....  
1st Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_  
.....

2nd Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_  
.....

3rd Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_  
.....

4th Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_  
.....

5th Service    DATE:\_\_\_\_\_ VEHICLE MILEAGE/TIME: \_\_\_\_\_ mil/hr:\_\_\_\_\_

WORK PERFORMED: \_\_\_\_\_

TECHNICIAN: \_\_\_\_\_

SSR Motorsports  
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Santa Fe Springs, CA 90670  
[www.ssrmotorsports.com](http://www.ssrmotorsports.com)  
[info@ssrmotorsports.com](mailto:info@ssrmotorsports.com)

P/N A00005-29-00  
REVISED 03/23